ANJALY DAVIS

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**EDUCATION**

* Bachelor of Science, Information Technology (**Disney Aspire**), Aug. 2024 - **University of Central Florida**, Orlando, FL

- Honored with The National Society of Leadership and Success (NSLS) Certificate

* Associate of Arts, General Studies, Dec. 2019 - **Valencia West Campus**, Orlando, FL (Dean’s list)
* Bachelor of Science, Computer Science, Apr. 2016 - **Naipunnya Institute of Management and Information Technology**, Kerala, India

**SKILLS**

* Software best practices (Microsoft Windows and Office, Linux, GitHub actions, VMware, Encryption)
* Programming Languages (Java, PHP, HTML/HTML5, C/C++, SQL, JavaScript)
* Website Development
* Teamwork and Interpersonal skill
* Bilingual: English and Malayalam

**EXPERIENCE**

**Attraction Host at Mission: SPACE® Attraction - World Discovery, Epcot, Walt Disney World, Fl** (Sep. 2020 – Present)

* Ensure proper safety practices by screening for height requirements, monitoring queue lines, and running operation safety checks, as well as making sure Guests know the difference between both attraction’s intensities.
* Work together with various business units to support Guests in diverse scenarios by leveraging local partners and delivering prompt Guest Recovery.
* Conducted comprehensive testing and validation of ride safety features prior to operational handover, ensuring all safety protocols were met and the ride was ready for safe operation.
* Partnered with engineers to troubleshoot ride issues, analyze event sequences, and continuously monitor the high-tech Mission Control/Tower to ensure ride’s performance for the best possible Guest experience.
* Collaborated with the Diversity, Equity, and Inclusion team to develop and enhance accessible, inclusive websites, implementing user-friendly interfaces, optimizing site performance, and ensuring compliance with DEI standards.

**System Administration – HostPenny (Virtualization Project Feasibility Analysis), UCF, Orlando, Fl** (Jan. 2024 – May. 2024)

* Conducted a comprehensive cost/benefit analysis for a proposed server virtualization project, focusing on financial viability over a 5-year projection.
* Developed financial spreadsheets to compare current and proposed server costs while collaborating with cross-functional teams for a comprehensive feasibility analysis.
* Utilized industry-standard methodologies such as Net Present Value (NPV) and Return on Investment (ROI) to evaluate the financial impact of the virtualization project.
* Authored a report highlighting cost savings, efficiency improvements, and long-term benefits of virtualization, and presented data-driven recommendations to senior management.

**Laundry Senior Specialist - NSA, Textile Services, Walt Disney World, Orlando, Fl** (Sep. 2019 – Apr. 2020)

* Functioned as the conduit between Management, Customers, and Frontline Cast for costume and specialty laundry processing facilities.
* Leveraged MS Office, SAP, and various internal platforms to monitor, analyze, and report on performance and sales data.
* Executed a variety of office tasks, such as managing multi-line phone systems, directing calls, and coordinating with vendors and professional service providers to process orders.
* Possess a strong customer service orientation and have demonstrated experience in building robust relationships with leaders across various departments.

**Website Developer - MEDISMART, NIMIT, Kerala, India**  (Jun. 2015 – May. 2016)

* Developed a user-friendly Hospital Management System that enables patients to access health information and schedule appointments efficiently.
* Leveraged programming skills in PHP, MySQL, JavaScript, and various libraries to develop an efficient management system, while collaborating closely with hospital staff to create an optimized corporate website.
* Utilized technologies such as the Bootstrap framework to enhance website speed and ease of use, developed and updated the site with Dreamweaver 8.0 to achieve 80% code coverage, and designed site layout and user interface using HTML, HTML5, and CSS, with hands-on experience in UNIX and Apache web servers.